



Madonna Rehabilitation Hospital

TherapyPlus
Outpatient
Services

Rehabilitation
Specialists
Physicians Group

Research Institute
Rehabilitation
Science &
Engineering

St. Jane de Chantal
Extended Care
Services

Foundation
Supporting
Madonna
Rehabilitation
Hospital

February 26, 2009

Dear Patient:

Recently you may have received remittance advice from UnitedHealthcare which led you to believe that Madonna Rehabilitation Hospital was not in their network and the claim paid on the basis of "out of network." Let me assure you that Madonna Rehabilitation Hospital is a **participating contracted provider** with UnitedHealthcare. We are in their network.

Madonna has been in contact with UnitedHealthcare and were told they are experiencing computer system problems. UnitedHealthcare has assured Madonna they are working to resolve this problem and reprocess the errant claims.

At the present time, Madonna will not proceed with further billing on your account until a corrected remittance notice is received from UnitedHealthcare on your behalf.

If you have any further questions regarding this matter, please do not hesitate to contact our patient accounts office at Madonna at (402) 483-6560.

On behalf of Madonna Rehabilitation Hospital, I would like to thank you for choosing our facility for your rehabilitation needs and Madonna looks forward to your continued patronage.

Sincerely,

Victor J. Witkowicz
Senior Vice President and
Chief Financial Officer